

HEID:HEI-EXEMPTED-U-0524

NameofHEI: University of Lucknow

TypeofHEI: Dual Mode University

Annual Report

OF

**CENTRE FOR INTERNAL QUALITY ASSURANCE
(CIQA)**

PROGRAMMES UNDER

ONLINE MODE

<2023-24>

HEIID:

NameofHEI:

TypeofHEI:

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HEIID:**NameofHEI:****TypeofHEI:****Part-I:GeneralInformation****1.1 DateofnotificationoftheCentre(attachacopyofthenotification): 27.05.2023**

<https://drive.google.com/file/d/12KsNR90yFSInG9z6o2FEJtGQAxpsWOoN/view?usp=sharing>

1.2 DetailsofDirector,CIQA

- Name: Prof. Piyush Bhargava
- Qualification: Ph. D.
- Appointment Letter and Joining Report:Upload(PDF)
- https://drive.google.com/file/d/1zAZxVaOvMzkhNSrhB9T_S21FKi3UfPcZ/view?usp=sharing

1.3 DetailsofCIQACommittee:**a. CompositionasperRegulations**

S. No.	Designation	Nominations	Name and Qualification	Specialization	Date of Nomination InCIQA Committee
a.	ViceChancellorof theUniversity	Chairperson	Prof.Alok Kumar Rai	Management	27.10.2023
b.	Three Senior teachers of HEI	Member1	Prof.Anchal Srivastava	Physics	27.10.2023
		Member2	Prof.Arvind Awasthi	Economics	27.10.2023
		Member3	Prof. D.K.Singh	Social Work	27.10.2023
c.	Head of three Departments or School of Studies from which programmeisbeing offeredinODLand Onlinemode	Member4	Prof. Ram Milan	Commerce	27.10.2023
		Member5	Prof.Sangeeta Sahu	Management	27.10.2023
		Member6	Prof. Manuka Khanna	Political Science	27.10.2023
d.	Two External Experts of ODL and/or Online Education	Member7	Prof.B.K.Singh	Commerce, PHI	27.10.2023
		Member8	Dr. Siddharth Shankar Rai	Ancient Indian History	27.10.2023

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e.	Officialsfrom departmentsofHEI	Member9 Administration	Registrar		27.10.2023
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S. No.	Designation	Nomination as	Nameand Qualification	Specialization	Dateof Nomination in CIQA Committee
	<ul style="list-style-type: none"> Administration Finance 				
		Member10 Finance	Finance Officer		27.10.2023
f.	Director,CIQA	Member Secretary	Prof. Piyush Bhargava	Ancient Indian History	27.10.2023

b. Whethermembersmentionedat'b'to'e'changedevery2years?(Y/N)

Yes

1.4 Numberofmeetingsheldanditsapproval:**a. No.ofmeetings heldevery year: 00****b. Meetingdetails:**

Meetings	Date-Month- Year	No.ofExternal ExpertPresent	Minutes	Approvalof Minutes
NA				

1.5 NumberofprogrammesstartedatCertificatelevel asperRegulation24of UGC(ODLProgrammesandOnlineProgrammes)Regulations,2020:

From<Month,Year>academic session:

Sr. No.	Name ofthe Department	Certificate Title	Duration (months)	No. of Credits	Admission Eligibility	Fee(Rs.)	Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority (if required)	Number of students admitted (Male/Female/Trans-gender)			
								M	F	T G	Total
1.	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil

Note: Mention details separatelyfor <Month, Year>academic session, as applicable, as above.

HEIID:**NameofHEI:****TypeofHEI:****1.6 NumberofprogrammesstartedatDiplomalevelasperRegulation24of UGC(ODL Programmes and Online Programmes) Regulations, 2020:**

From<Month,Year>academic session:

Sr. No.	Name of the Department	Diploma Title	Duration (months)	No. of Credits	Admission Eligibility	Fee(Rs.)	Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/ Regulatory authority(if required)	Number of students admitted (Male/Female/Trans-gender)			
								M	F	TG	Total
1.	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil

Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**1.7 NumberofprogrammesstartedatPostGraduateDiplomalevelasper Commission Order:**

From<Month,Year>academic session: TOBEEEXTRACTEDFROMWEBPORTAL

Sr. No.	Post Graduate Diploma Title	Duration (years)	No. of Credits	Admission Eligibility	Fee(R s.)	UGC Recognition Letter No. and date	Number of students admitted (Male/Female/Trans-gender)			
							M	F	TG	Total
1.	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil

Note: Mention details separatelyfor <Month, Year>academic session, as applicable, as above.**1.8 NumberofprogrammesstartedatUndergraduateDegreeProgrammesasper Commission Order:**

From<February,2024>academic session: TOBEEEXTRACTEDFROMWEBPORTAL

Sr. No.	Under - Graduate DegreeTitle	Duration (years)	No. of Credits	Admission Eligibility	Fee(R s.)	UGC Recognition Letter No. and date	Number of students admitted (Male/Female/Trans-gender)			
							M	F	TG	Total
1.	B.Com.	03	144	10+2	Rs. 5000/ per semester	E-mail sent by UGC on 26.02.2024 at 5.54 pm	09	00	00	09

Note: Mention details separately for <Month, Year>academic session, as applicable, as above.

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**1.9 NumberofprogrammesstartedatPost-graduateDegreeProgrammesasper
Commission Order:**

From<Month,Year>academicsession:TOBEEEXTRACTEDFROMWEBPORTAL

Sr. No.	Post-graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	Number of students admitted (Male/Female/Trans-gender)			
							M	F	TG	Total
1.	M.COM.	02	96	Graduate , in any discipline	8000/ per semester	E-mail sent by UGC on 26.02.2024 at 5.54 pm	13	35	00	48

Note: Mention details separately for <Month, Year>academic session, as applicable, as above.

HEIID:**NameofHEI:****TypeofHEI:**

Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning

2.1 Action taken on the functions of CIQA:-

S.No.	Provisions in Regulations	Details of Action taken by CIQA and Outcome thereof (Not more than 500 words)	Upload Relevant Document
1.	Quality maintained in the services provided to the learners	-Whatsapp groups are created -online introductory sessions for learners are being organized -video recordings -plag. Checked e-contents are provided to the learners	https://docs.google.com/document/d/1W2TTWLFn907My1OVUd9kqQwYVGiFqmMa/edit?usp=sharing&oid=112740566696052765250&rtfop=true&sd=true
2.	Self-evaluative and reflective exercises undertaken for continual quality improvement in all the systems and processes of the Higher Educational Institution	-feedback from learners and self assessment -state-of-art a studio 'n'; & laokn & d{k' is established.	https://drive.google.com/file/d/1NzV-jKJ3KpkR5sDfEJu89jp09VcpVX-7/view?usp=sharing
3.	Contribution in the identification of the key areas in which Higher Educational Institutions should maintain quality	-curriculum development -student support services - contact online classes -Discussion forum	https://drive.google.com/file/d/15eA11MF37qhF_yutU5OqGI4r77aErRhP/view?usp=sharing
4.	Mechanism devised to ensure that the quality of Online programmes matches with the quality of relevant programmes in conventional mode (For Dual Mode HEIs)	-The faculty members in the conventional mode are also the members of Board of studies of LUCODE, in which the faculty Deans and heads of various departments are the members.	https://drive.google.com/file/d/1CySAXhp15ZjKd3Lt8b-HvV5HqVB5geqY/view?usp=sharing

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5.	Mechanisms devised for interaction with and obtaining feedback from all stakeholders namely, learners, teachers, staff, parents, society, employers, and Government for quality improvement.	- Functioning Whatsapp groups - Google forms are recently created for the purpose.	https://drive.google.com/file/d/1cB2ooH5sQLA-hidxQ6Vyx15zu3rc7jbx/view?usp=sharing https://drive.google.com/file/d/1p4VoJIt3Tle9w3fiKXgFZ7yofSZewoH/view?usp=sharing
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6.	Measures suggested to the authorities of Higher Educational Institution for qualitative improvement	-Performance in continuous assessment -Performance in examination -uninterrupted remote access of e-library	www.lkouniv.ac.in
7.	Implementation of its recommendations through periodic reviews	-	-
8.	Workshops/ seminars/ symposium organized on quality related themes, ensure participation of all stakeholders, and disseminate the reports of such activities among all the stakeholders in Higher Educational Institution.	-to be organized	-
9.	Developed and collated best practices in all areas leading to quality enhancement in services to the learners and disseminate the same all concerned in Higher Educational Institution	-can be seen on University website	www.lkouniv.ac.in
10.	Collected, collated and disseminated accurate, complete and reliable statistics about the quality of the programme(s).	can be seen on website	https://ums.luonlineeducation.in/Admin/Login
11.	Measures taken to ensure that Programme Project Report for each programme is according to the norms and guidelines prescribed by the Commission and wherever necessary by the appropriate regulatory authority having control over the programme	Yes, all are passed by the statutory bodies of the HEI.	https://drive.google.com/file/d/1CySAXhp15ZjKd3Lt8b-HvV5HqvB5geqY/view?usp=sharing

HEIID:**NameofHEI:****TypeofHEI:**

HEIID:	NameofHEI:	TypeofHEI:
12.	Mechanism to ensure the proper implementation of Programme Project Reports	All are prepared as per guidelines and passed by the statutory body of the HEI and implemented https://drive.google.com/file/d/1CySAXhp15ZjKd3Lt8b-HvV5HqvB5geqY/view?usp=sharing
13.	Maintenance of record of Annual Plans and Annual Reports of Higher Educational Institution, review them periodically and generate actionable reports.	continuously being done -
14.	Inputs provided to the Higher Educational Institution for restructuring of programmes in order to make them relevant to the job market.	- our running programmes are relevant as per the job requirement. https://drive.google.com/file/d/1PjWUDcfK68hrS4MRHS4ei3JxdzwnahHf/view?usp=sharing https://drive.google.com/file/d/1d42d_djT4COGBC86Q5Z337pvNymNMj45/view?usp=sharing
15.	Facilitated system based research on ways of creating learner centric environment and to bring about qualitative change in the entire system.	Advance technology used for recording e-content & videos https://ums.luonlineeducation.in/Admin/Login
16.	Steps taken as a nodal coordinating unit for seeking assessment and accreditation from a designated body for accreditations such as NAAC etc.	- IQAC is already there in the HEI. www.lkouniv.ac.in
17.	Measures adopted to ensure internalisation and institutionalisation of quality enhancement practices through periodic accreditation and audit	Under process -

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18.	Steps taken to coordinate between Higher Educational Institution and theCommissionforvariousquality relatedinitiativesorguidelines	- IQAC is already there in the HEI.	www.lkouniv.ac.in
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19.	Information obtained from other Higher Educational Institutions on various quality benchmarks or parameters and best practices.	-These activities and best practices have been initiated by IQAC.	www.lkouniv.ac.in
20.	Recorded activities undertaken on quality assurance in the form of an annual report of Centre for Internal Quality Assurance.	-Reports are uploaded on HEI's website.	www.lkouniv.ac.in
21.	(a) Submitted Annual Reports to the Statutory Authorities or Bodies of the Higher Educational Institution about its activities at the end of each academic session.	Under Process	-
	(b) Submitted a copy of report in the format as specified by the Commission, duly approved by the statutory authorities of the Higher Educational Institution annually to the Commission.	It is being prepared	-
22.	Overseen the functioning of Centre for Internal Quality Assurance and approve the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and processes	- All the matter of CIQA is to be presented to Competent Authority for approval	https://drive.google.com/file/d/16GRhsTBnXCHndOS-b9khah_tvNNkmeJ/view?usp=sharing
23.	Facilitated adoption of instructional design requirements as per the philosophy of the Online learning decided by the statutory bodies of the HEI for its different academic programmes	-In-house preparation of e-contents and video lectures by the subject experts of concerned department.	https://drive.google.com/file/d/1-pFNb2UxNSTbqdyxvth34ga2pz35NOBz/view?usp=drive_link

HEIID:**NameofHEI:****TypeofHEI:**

24.	Promoted automation of learner support services of the Higher Educational Institution	-Facility of remote access of e-library has been given.	www.lkouniv.ac.in
25.	Coordinated with external subject experts or agencies or organizations, the activities pertaining to validation and annual review of its in-house processes	members in BOS are invited as per requirement.	-
26.	Coordinatedwiththirdpartyauditing bodies for quality audit of programme(s)	underprocess	-
27.	Overseen the preparation of Self-Appraisal Report to be submitted to the Assessment and Accreditation agencies on behalf of Higher Educational Institution	IQAC works for accreditation process	www.lkouniv.ac.in
28.	Promoted collaboration and association for quality enhancementof Online mode of education and research therein	-	-
29.	Facilitated industry-institution linkage for providing exposure to the learners and enhancing their employability.	In process	-

2.2 Compliance of Quality Monitoring Mechanism – As per Annexure–I (Part V (2))ofUGC(ODLProgrammesandOnlineProgrammes)Regulations,2020:

Sr.No.	ProvisionsinRegulations	Action taken in respect of online programmes	Upload relevant document

HEIID:**NameofHEI:****TypeofHEI:**

HEIID:	NameofHEI:	TypeofHEI:	
1.	Governance,Leadershipand Management: a. Organization Structure and Governance b. Management c. StrategicPlanning d. Operational Plan, Goals and Policies	-Formation of CIQA -Nominated ProgramCoordinators, Course Coordinators and Course mentors for both the programs B.Com. and M.Com.	https://drive.google.com/file/d/16GRhsTBnXCHndOS-b9Khah_tvNNkmeJ/view?usp=sharing
2.	ArticulationofHigherEducational Institution Objectives	List of objectives attached	https://drive.google.com/file/d/1PjWUDcfK68hrS4MRHS4ej3JxdzwnahHf/view?usp=sharing https://drive.google.com/file/d/1d42d_djT4COGBC86Q5Z337pvNymNMj45/view?usp=sharing
3.	Program Development and Approval Processes a. Curriculum Planning, Design and Development b. CurriculumImplementation c. AcademicFlexibility d. LearningResource e. Feedback System	Curriculum was passed by BOS, then Faculty Board and finally approved by Academic council of HEI.	https://drive.google.com/file/d/1CySAxhp15ZjKd3Lt8b-HvV5HqvB5geqY/view?usp=sharing
4.	ProgrammeMonitoringandReview	- Continuous Review by CIQA	-
5.	InfrastructureResources	Well established audio visual center for facilitating recording	https://drive.google.com/file/d/1rZMMXSmOrUHalqMNDUeRjHxjhHL8UR7K/view?usp=sharing https://drive.google.com/file/d/1-ogsc53BgUqo-JM18YfD_CJ_jeZr8bUL/view?usp=sharing

HEIID:**NameofHEI:****TypeofHEI:**

6.	LearningEnvironmentandLearner Support	-e-contents, video lectures, online lectures, discussion forums with subject experts	https://drive.google.com/file/d/1-pFNb2UxNStbqdyxvth34ga2pz35NOBz/view?usp=sharing
7.	AssessmentandEvaluation	Same as in PPR	https://drive.google.com/file/d/1UPKEyKpg-xuuFgDq153kAj50bQywtTg/view?usp=sharing https://drive.google.com/file/d/1SWkVdJn2O_68VMry_UN2RLtjizkvECrn/view?usp=sharing
8.	TeachingQualityandStaff Development	Good	-

2.3 ComplianceofProcessofInternalQualityAudit-AsperAnnexure-I(PartV (3))ofUGC(ODLProgrammesandOnlineProgrammes)Regulations,2020:

Sr.No.	ProvisionsinRegulations	Action taken in respect of online programmes	Upload relevant document

HEIID:**NameofHEI:****TypeofHEI:**

1.	AcademicPlanning	-at par with International level	
2.	Validation	-Yes, CIQA	https://drive.google.com/file/d/16GRhs_TBnXCHndOS-b9khah_tvNNkmeJ/view?usp=sharing
3.	<p>Monitoring, Evaluation and Enhancement Plans</p> <p>a. ReportsfromExamination Centres</p> <p>b. External Auditor or other External Agencies report</p> <p>c. Systematic Consideration of Performance Data at Programme, Faculty and HigherEducationalInstitution levels</p> <p>d. ReportingandAnalyticsby the Higher Educational Institution</p> <p>e. PeriodicReview</p>	-YES	https://drive.google.com/file/d/1CySAxhp15ZjKd3Lt8b-HvV5HqvB5geqY/view?usp=drive_link

HEIID:

NameofHEI:

TypeofHEI:

Part-III:HumanResourcesandInfrastructuralRequirements

3.1 NameanddetailsofDirectorofCentreforDistanceandOnlineEducation

(DualModeUniversity)-Regular,fulltime,atleastAssociateProfessor

Or

NameanddetailsofHeadforeachschoo(forOpenUniversity)-Fulltime

dedicated,notbelowtherankofanAssociateProfessor

Prof. Piyush Bhargava, Ph. D., Director

(Attach appointment letters and joining

https://drive.google.com/file/d/1zAZxVaOvMzkhNSrhB9T_S21FKi3UfPcZ/view?usp=sharing

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3.2 Name and details of Deputy Director of Centre for Distance and Online Education(DualModeUniversity)-Fulltimeorcontractualbasis,atleast

Associate Professor

Or

Name and details of Deputy Director of Centre of Online Education- Full time or contractual basis, not below the rank of an Associate Professor

Prof. Anchal Srivastava, Ph. D., Deputy Director

<https://drive.google.com/file/d/1M13mH831mJlQ11MQ85u43M3E7Hlae2t/view?usp=sharing>

3.3 Name and details of Assistant Director of Centre for Distance and Online Education (Dual Mode University) - Full time or contractual basis, not below the

rank of an Assistant Professor

Or

NameanddetailsofAssistantDirectorofCentreofOnlineEducation-Full time or contractual basis, not below the rank of an Assistant Professor

Dr. Arpana Godbole, Ph. D., Assistant Director

<https://drive.google.com/file/d/1M13mH831mJlQ11MQ85u43M3E7Hlae2t/view?usp=sharing>

HEIID:**NameofHEI:****TypeofHEI:****3.4 Compliance status in respect of Human Resource – As per Annexure – IV of UGC (ODL Programmes and Online Programmes) Regulations, 2020**

HEI shall mention compliance details against the requirements in terms of Staffing norms, as mentioned in the Annexure-IV of the Regulations. In addition, the faculty details shall be provided in the following format:

<https://drive.google.com/file/d/1lb2xGo6OtasDGyvwi4ginf0ElBwHDpfG/view?usp=sharing>

i. Programme name: B.Com**a. Programme Coordinator**

S. No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
1.	Dr. Rishikant (Asst Professor)	M.Com Ph.D.	10 Years	Regular	30.12.23

b. Course Coordinator

S. No.	Course name	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) with gross salary/ month	Date of joining programme
1	B.Com	Dr Amitabh Rai (Associate Professor)	MBA Ph.D.	10 Years	Contractual	30.12.23
2.	B.Com	Dr Pallavi Thacker (Asst Professor)	MBA Ph.D	5 Years	Contractual	30.12.23
3.	B.Com	Dr Nagendra Maurya (Asst Professor)	M.Com Ph.d.	10 Years	Regular	30.12.23

HEIID:

NameofHEI:

TypeofHEI:

c. Coursementor

S. No.	Nameswith Designation	Qualification	Experiences	Type (Regular/ Contract) withgross salary/ month	Dateof joining programme
1.	Dr Vijay Raj	MBA Ph.d.	7 Years	Contractual	23.12.2023

HEIID:**NameofHEI:****TypeofHEI:****ii Programname: M.Com****a. ProgrammeCoordinator**

S. No.	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) withgross salary/ month	Date of joining programme
1	Dr Prashant Singh Asst. Professor	M.Com Ph.D.	11 Years	Regular	23.12.2023

b. CourseCoordinator

S. No.	Course name	Names with Designation	Qualification	Experiences	Type (Regular/ Contract) withgross salary/ month	Date of joining programme
1.	M.Com	Dr Akriti Jaiswal (Asst.Professor)	M.Com Ph.D.	3 Years	Regular	23.12.23
2.	M.Com	Dr. Arti Verma	M.Com Ph.D	3 Years		23.12.23

HEIID:**NameofHEI:****TypeofHEI:****C. Coursementor**

S. No.	Nameswith Designation	Qualification	Experiences	Type (Regular/ Contract) withgross salary/ Month	Dateof Joining Program Me
1.	Dr Madhu Bhatia	M.Com Ph.D.	5 Years	Contract	23.12.2023

NIL

3.2 DetailsofAdministrativestaff**a. NumberofAdministrativestaffavailableexclusivelyforOnlineprograms**

AdminStaff	Required	Available
DeputyRegistrar	1	1
AssistantRegistrar	1	1
SectionOfficer	1	
Assistants	3 (2 for DM Universities)	
ComputerOperator	2	
MultiTaskingStaff	2	

(Attachdulyattestedphotocopyofappointmentletterwithsalarydetails)

https://drive.google.com/file/d/1TpcpgRRhIa_XO_0tmaFl0VASMviZtLmq/view?usp=sharing**b. NumberanddetailsofTechnicalSupportforOnlineProgrammesasperAnnexure -IV:****i. TechnicalTeamforDevelopmentofe-ContentasSelf-Learning-Modules:**

Post	Required	Available
Technical Manager (Production)	1	

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Technical Associate (Audio-Videorecordingandediting)	1	
Technical Assistant (Audio-Videorecording)	1	1
Technical Assistant (Audio-	1	1

HEIID:

NameofHEI:

TypeofHEI:

Videoeediting)		
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ii. **ForDeliveryofOnlineProgrammes:**

Post	Required	Available
TechnicalManager(LMSand DataManagement)	1 (perCentre)	1
TechnicalAssistant(LMSand DataManagement	2	2

iii. **ForAdmissionandExaminationforOnlinemode:**

Post	Required	Available
Technical Manager (Admission,Examinationand Result)	1 (perCentre)	YES
Technical Assistant (Admission,Examinationand Result)	2	YES

(Attachdulyattestedphotocopyofappointmentletterwithsalarydetails)

HEIID:**NameofHEI:****TypeofHEI:****Part-IV:Examinations****4.1 Information of formative and summative assessments/examinations conducted with the actions taken to ensure sanctity of examinations:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No	If No, Reason thereof
1.	All processes of assessment of learners in different components of Examination shall be directly handled by the concerned Institution andnopartoftheassessmentsshallbe outsourced	YES	
2.	For ensuring transparency and credibility, the full time faculty of the Online mode Higher Educational Institutions or qualified facultyfrom University Grants Commission recognised Higher Educational Institutions only should be associatedtofunctionasinvigilators, examinationsuperintendents,asobserversetc	YES	
3.	A Higher Educational Institution offering programme through Online mode shall conduct examinations either using Computer based test or pen and paper test in a proctored environment in designated test centre with all the security arrangements ensuring transparency and credibility of the examinations. It can also conduct online examinationthroughtechnologymediated proctoring.	YES	
4.	Theexaminationcentremustbecentrally located in the city, with good connectivity from railwaystationorbusstand,forthe convenienceofthestudents.	YES	
5.	Thenumberofexaminationcentresinacityor	YES	

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No	IfNo, Reason thereof
	Statemustbeproportionatetothestudent enrolmentfromtheregion		
6.	Buildingandgroundsoftheexaminationcentre mustbecleanandgoodcondition.	YES	
7.	The examination centre must have an examinationhallwithadequateseatingcapacity andbasicamenities	YES	
8.	Fire extinguishers must be in working order, locations well marked and easily accessible. Emergencyexitsmustbeclearlyidentifiedand clearofobstructions	YES	
9.	The Examination Centre shall have adequateand comfortable seating capacity and amenities includingadequatelighting,ventilationand cleandrinkingwaterfacilities	YES	
10.	Safetyandsecurityoftheexaminationcentre mustbeensured	YES	
11.	Restrooms must be located in the same building as the examination centre, and restrooms must beclean,suppliedwithnecessaryitems,andin workingorder	YES	
12.	Provisionofdrinkingwatermustbemadefor learners	YES	
13.	Adequate parkingmustbeavailablenearthe examinationcentre	YES	
14.	FacilitiesforPersonswithDisabilitiesshouldbe available	YES	

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NameofHEI:

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4.2 ComplianceoffacilitiesrequiredfortheconductofOnlineexaminationforonline programmes

S.	ProvisionsinRegulations	Whether	IfNo,
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HEIID:**NameofHEI:****TypeofHEI:**

No.		being complied Yes/No If yes, please provide details and upload relevant Documents	Reason thereof No
1.	Requirements at Test Centres (as mentioned in provision II(B)(13)(i) of Annexure II)	No	Conducting Off line examination
2.	Requirement of proctors (as mentioned in provision II(B)(13)(ii) of Annexure II)	No	Conducting Off line examination
3.	Security arrangements in the testing centre (as mentioned in provision II(B)(13)(iii) of Annexure II)	No	Conducting Off line examination
4.	Remote Proctoring (as mentioned in provision II(B)(13)(iii) of Annexure II)	No	Conducting Off line examination

4.3 Compliance status of 'Evaluation' and 'Certification' – As per Regulations 15 and 16 of UGC (ODL Programmes and Online Programmes) Regulations, 2020

S.No.	Provisions in Regulations	Whether complied Yes/No If Yes, Upload relevant document	If No, Reason thereof
1.	The Higher Educational Institution shall adopt the guidelines issued by the Commission for the conduct of proctored examinations.	Upload guidelines	Under process
2.	A Higher Educational Institution offering Online programmes shall have a mechanism well in place for evaluation of	Upload mechanism	Under process

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No IfYes,Upload relevant document	If No, Reason thereof
	learnersenrolledthroughOnlinemodeand theircertification.		
3.	<p>The evaluation shall include two types of assessments continuous or formative assessment and summative assessment in the form of end semester examination or term end examination:</p> <p>Provided that no semester or year-end examination shall be held unless:</p> <p>i) The Higher Educational Institution is satisfied that at least 75 per cent. of the programme of study stipulated for the semester or year has been actually conducted;</p> <p>ii) For Online mode: the learner has minimumparticipationof75percent. inalltheactivitiesofOnlineprogramme prior to end semester examination or term end examination.</p>		Under process
4.	The curricular aspects, assessment criteria and credit framework for the award of Degree programmes at undergraduate and postgraduate level and/or Post Graduate Diploma programmes through online mode shallbeevolvedbyadoptingsame standardsasbeingfollowedinconventional	Same as in conventional mode.	

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No IfYes,Upload relevant document	If No, Reason thereof
	mode/ODL mode by the dual mode Higher Educational Institutions and in OpenDistance Learning mode by the Open Universities		
5.	The weightage for different components of assessments for Online mode shall be as under: (i) Continuous or formative assessment (in semester): Maximum 30 per cent. (ii) summative assessment (end semester examination or term end examination): Minimum 70 per cent.	Uploadsample questionpaper Some Continuous assesment questions are being uploaded. Summative question paper - under process	
6.	The Higher Educational Institution shall notify all assessment tools to be used for formative and summative assessments	Yes https://drive.google.com/file/d/1UPKEykPg-xuuFgDq153kAj50bQywtTg/view?usp=drive_link https://drive.google.com/file/d/1SWkVdJn2O_68VMry_UN2RLtjizkvECrn/view?usp=drive_link	
7.	Marks or grades obtained in continuous assessment and end semesterexaminations or term end examinations shall be shown separately in the grade card	Uploadsample	Under process

HEIID:

NameofHEI:

TypeofHEI:

8.	A Higher Educational Institution offering a Programme in Online mode shall adopt a rigorousprocessindevelopmentofquestion papers, question banks, assignments and their moderation, conduct of examination, evaluation of answer scripts by qualified teachers,andresultdeclaration,andshall soframethequestionpapersastoensure	UploadProcess	Under process
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HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No IfYes,Upload relevant document	If No, Reason thereof
	thatnopartofthesyllabusisleftoutof study by a learner.		
9.	The examination of the programmes inOnline mode shall be managed by the examinationorevaluationUnitoftheHigher Educational Institution and shall be conductedintheexaminationcentreas given under these regulations.	Uploadlist	www.luonline.education.in
10.	(a) TheExamination Centre shall have proper monitoring mechanisms for Closed-Circuit Television (CCTV) recording of the entire examination procedure.	yes	
	(b)Availabilityofbiometricsystem	yes	
	(c) The attendance of examinees shall be authenticated through biometric systemas per Aadhaar details or other GovernmentidentifiersofIndianlearnersandPassportsforInternational learners	yes	
	(d) In case of non-availability of the Closed-Circuit Television facilities, the Higher EducationalInstitutionshallensurethat proper videography be conductedandvideorecordingsaresubmittedby particularinchargeofexamination		

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No IfYes,Upload relevant document	If No, Reason thereof
	centre to the Higher Educational Institution		
11.	The Higher Educational Institution shallretain all such Closed- Circuit Television recordingsinarchivesforaminimum period of five years	UploadSample and list	Under process
12.	(a)Thereshallbeanobserverforeachof theExaminationCentreappointedbytheHigherEducationalInstitutionand	Uploaddetails of Observer assigned	Paper Pen examination to be conducted
	(b)Itshallbemandatorytohaveobserver report submitted to the Higher EducationalInstitution	Upload Observer Report	Paper Pen examination to be conducted
13.	An Higher Educational Institution offering programme through Online mode shall conduct examinations either using technology enabled online test with all the security arrangements ensuring transparency and credibility of the examinations, or through the Proctored Examination and in conformity with any othernormsforsuchexaminationasmay belaiddownbytheCommission		Paper Pen examination to be conducted
14.	As restriction of territorial jurisdiction is not applicable for Online learning, such Higher Educational Institutions which arerecognisedtoenrollinternationallearners shallendeavourtoconductproctored		Paper Pen examination to be conducted (No international Students yet)

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	ProvisionsinRegulations	Whether complied Yes/No IfYes,Upload relevant document	If No, Reason thereof
	examinationsforsuchlearners		
15.	(a) Each award of Degree at undergraduate and postgraduate level and post graduate diploma for Online mode shall be assigned a unique identification number and shall have <ul style="list-style-type: none"> i. Photograph ii. Aadhaarnumberorothergovernment recognised identifier or Passport number, as applicable, iii. Otherrelevantdetailsofthelearner alongwiththeProgramname. 	Upload samples	Paper Pen examination to be conducted
	(b)Eachawardshallalsobeuploadedon theNationalAcademicDepository	Will be Done	
16.	It shall be mandatory forHigherEducational Institution to mention the following on the backside of each of the degrees/certificates and mark sheets issued by the Higher Educational Institution to the learners(foreachsemestercertificateand at the end of the programme): (i) Mode of delivery; (ii) Date of admission; (iii) Date of completion; (iv) Name and address of all Examination Centres	Upload samples Paper Pen examination to be conducted.	

4.4 Result and Student Progression**ForUG,PGandPGDprogrammes**

Semester beginning	Programname	No.of students	No.of students	No.of students	%of student	%of students
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HEIID:**NameofHEI:****TypeofHEI:**

		admitted	appeared in exams	progressed to next year	s passed	passed in first class
April 2024	1. B.Com. Sem. I	09	Examination yet to be held			
	N.					
April 2024	1. M.Com. Sem. I	48	Examination yet to be held			
	N.					

HEIID:

NameofHEI:

TypeofHEI:

Part-V:ProgrammeProjectReport(PPR)ande-Learning Material (e-LM)

5.1 Compliancestatusof'GuidelinesonProgrammeProjectReport'-Asper Annexure-VofUGC(ODLProgrammesandOnlineProgrammes)Regulations, 2020

HEI shall mention the process followed to ensure that PPRs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

PPR Approved by statutory body of the university
https://drive.google.com/file/d/1SWkVdJn2O_68VMry_UN2RLtjizkvECrn/view?usp=sharing
https://drive.google.com/file/d/1UPKEykPg_wwwEoDc152kAi50bQwytTg/view?usp=sharing

5.2 Compliancestatusof'QualityAssuranceGuidelinesofLearningMaterialIn MultipleMediaAndCurriculumAndPedagogy'-AsperAnnexure-VIofUGC (ODL Programmes and Online Programmes) Regulations, 2020

HEIshallmentioncomplianceagainsttherequirementsintermsoflearning material(PrintMedia),Audio-VideoMaterial,OnlineMaterial,Computer-basedmaterial andCurriculumandPedagogy,asmentionedintheAnnexure-VIoftheRegulationsfor ODL programmes. Yes

www.luonlineeducation.in

5.3 Compliance status in respect of e-Learning Material- As per Annexure - VII of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed to ensure that SLMs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

INSERTTEXTBOX
<https://drive.google.com/file/d/1-pFNb2UxNStbqdyxvth34ga2pz35NOBz/view?usp=sharing>

HEIID:

NameofHEI:

TypeofHEI:

Part-VI:ProgrammeDeliverythroughLearningPlatform

6.1 DetailsofLearningPlatform

Pleaseprovide linkand detailsofLearningPlatformoptedbyHEI.

- In case of SWAYAM Learning Platform, In case of SWAYAM Learning Platform, details of HEI having access to SWAYAM for the proposed programmes of study (with respective link), duly approved by the statutory bodies of the Higher Educational Institution empowered to decide on academic matters, for-Learner Authentication, Learner Registration, Payment Gatewayand Learning Management System***NA**

INSERTTEXTBOX

- IncaseofNon-SWAYAMLearningPlatform,evidencetoensurethatitisnot usedinanyfranchisearrangementwithaprivateserviceproviderandHEIhas the ownership of offering Online programmes including all the requiredcomponents of Online education and compliance to all the provisions of the regulations*

www.luonlineeducation.in

6.2 CompliancestatusinrespectoftheProgrammedelivery

HEIshallmentionmechanismfollowedtoensurethelerner'sparticipationatleastfor twohoursevery fortnight asperprovision13 (C)(5)ofthe Regulations,2020. Further, details of the norms followed by HEI for delivery of courses in Online mode in Teaching-Learningscheme(asper table3, Annexure - VII)

<https://ums.luonlineeducation.in/Admin/Login>

6.3 Whether e-learning material of any course in a particular programme was sourcedthroughOER/MassiveOpenOnlineCourses:Y/NNO

a. Providedetailsasunder:

S. No.	Programme Name	Courses allowed through OER/ MOOC	Name of Platform	Name of HEI offering the course(ifany)	Duration of theCourse	No. of Credits assigned to the Course	Percentageof total courses inaparticular programmein a semester (Semester

HEIID:

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TypeofHEI:

							wise programmes wise)	-
1.	B. Com.	nil	nil	nil	nil	nil	nil	
2.	M.Com.	nil	nil	nil	nil	nil	nil	

b. Upload approval of statutory authorities of the Higher Educational Institution:

Upload- NA

HEIID:**NameofHEI:****TypeofHEI:**

Part-VII: SelfRegulation throughdisclosures,declarationsand reports

7.1 Compliance status of Regulations 9 of UGC (ODL Programmes and Online Programmes)Regulations,2020–Self-regulationthroughdisclosures, declarations and reports

S.No.	Provision	Complied Yes/No with explicit link address	Ifno. Reasons, thereof
1.	Joint declaration by authorised signatories, Registrar and Director of Centre for Internal Quality Assurance has been displayed onHEI website authenticating that the documents from Sr. No. '2' to '17' have been uploaded on the HEI website?	yes	
UploadingofthefollowingonHEIwebsite(Mentionlink) www.luonlineeducation.in			
2.	The establishing Act and Statutes there under or the Memorandum of Association,as the case may be or both, of the Higher Educational Institution, empowering it to offer programmes in Online mode	YES	
3.	CopiesofthelettersofrecognitionfromCommissio nandotherrelevantstatutoryor regulatoryauthorities	YES	
4.	Programme details including brochures or programmeguidesinteraliainformation such as name of the programme, duration, eligibility for enrolment, programme fee, programme structure	YES www.luonlineeducation.in	
5.	Programme-wiseinformationonsyllabus, suggested readings, contact points for	YES www.luonlineeducation.in	

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	Provision	Complied Yes/No with explicit link address	Ifno. Reasons, thereof
	counselling/mentoring, programme structure with credit points, programme- wise faculty details, list of supporting staff, their working hours and mentoring (for Online mode) Schedule		
6.	Important schedules or date-sheets for admissions, registration, re-registration, counselling/mentoring, assignments and feedback thereon, examinations, result declarations etc.	YES www.luonlineeducation.in	
7.	Detailed strategy plan related to Online programmedelivery,ifanyincludinglearningma terialsofferedthroughOnline and learner assessment system and quality assurance practices of Online learning programmes	YES www.luonlineeducation.in	
8.	The feedback mechanism on design, development, delivery and continuous evaluation of learner-performance which shall form an integral part of the transactional design of the Online programmes and shall be an input for maintaining the quality of the programmes and bridging the gaps, if any	YES www.luonlineeducation.in	
9.	Informationregardingalltheprogrammesrecogn ised by the Commission	YES www.luonlineeducation.in	

HEIID:**NameofHEI:****TypeofHEI:**

S.No.	Provision	Complied Yes/No with explicit link address	Ifno. Reasons, thereof
10.	Data of year-wise and programme-wise learner enrolment details in respect of degrees and/or post graduate diplomas awarded	www.luonluneeu.com	
11.	Complete information about 'e-Learning Material' including name of the faculty who prepared it, when was it prepared and last updated for Online Programmes;	https://docs.google.com/document/d/1jTqAqS_PjY11_8y4Fhyp5wtMT4p5IWNj/edit?usp=sharing&ouid=112740566696052765250&rtpof=true&sd=true	
12.	A compilation of questions and answers under the head 'Frequently Asked Questions' with the facility of online interaction with learners providing hyperlink support for Online Programmes	Under process	
13.	List of the 'Examination Centres' along with the number of learners in each centre, for Online programmes	LU Campus	
14.	Details of proctored examination in case of end semester examination or term end examination of Online programmes	PAPER PEN EXAM TO BE CONDUCTED	
15.	Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc	https://drive.google.com/file/d/1RlbyeuMXF-9If0vQc4Z_MUq1TCrLMBKM/view?usp=sharing	

HEIID:

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TypeofHEI:

16.	Report of the third party academic audit to be undertaken every five years and internal	NA Programs have started in April 2024	
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HEIID:

NameofHEI:

TypeofHEI:

S.No.	Provision	Complied Yes/No with explicit link address	Ifno. Reasons, thereof
	academicauditeveryyearbyCentreforInternal Quality Assurance		

HEIID:**NameofHEI:****TypeofHEI:****Part-VIII:AdmissionandFees****8.1 CompliancestatusofAdmissionsandFees’-AsperRegulations14ofUGC(ODL Programmes and Online Programmes) Regulations, 2020**

S.No.	Provision	Whether being complied Yes/No
1.	Enrolment of learners to the Higher Educational Institution,foranyreasonwhatsoever,inanticipation ofgrantofrecognitionforofferingaprogrammein onlinemode,shallrendertheenrolmentinvalid	Yes
2.	A Higher Educational Institution shall, for admissionin respect of any programme in online mode, accept payment towards admission fee and other fees and charges- (a) as may be fixed by it and declared by it in the prospectus for admission, and on the website of the Higher Educational Institutions; (b) with a proper receipt in writing issued for such payment to the concerned learner admitted in such Higher Educational Institutions; (c) only by way of online transfer, bank draft or pay order directly in favour of the Higher Educational Institution.	Yes
3.	It shall be mandatory for the Higher Educational Institution to upload the details of all kind of payment or fee paid by the learners on the website of theHigher Educational Institution.	Yes
4.	The fee waiver and/or scholarship schemes for Scheduled Caste, Scheduled Tribe, Persons with Disabilitiescategoryoflearnersandstudentsfrom deprivedsectionofsocietys hallbeinaccordancewith	Yes

HEIID:

NameofHEI:

TypeofHEI:

	<p>the instructions or orders issued by Central Government or State Government:</p> <p>Provided that a Higher Educational Institution shall not engage in commercialisation of education in any manner whatsoever, and shall provide for equity and access to all deserving learners</p>	
5.	<p>Admission of learners to a Higher Educational Institution for a programme in Online mode shall be offered in a transparent manner and made directly by the Head Quarters of the Higher Educational Institution which shall be solely responsible for final approval relating to admissions or registration of learners</p>	Yes
6.	<p>Every Higher Educational Institution shall-</p> <p>(a) record Aadhaar details or other Government identifier(s) of Indian learner and Passport for an International Learner;</p> <p>(b) maintain the records of the entire process of selection of candidates, and preserves such records for a minimum period of five years;</p> <p>(c) exhibit such records as permissible under law on its website; and</p> <p>(d) be liable to produce such record, whenever called upon to do so by any statutory authority of the Government under any law for the time being in force.</p>	Yes
7.	<p>Every Higher Educational Institution shall publish, prior to the date of commencement of admission to any of its programme in Online mode, a prospectus (print and e-form) containing the following for the Purpose so as to inform those persons intending to seek admission to</p>	

HEIID:**NameofHEI:****TypeofHEI:**

	such Higher Educational Institutions and the general public, namely, as mentioned at sr. no. '8(a)' to '8(k)' below www.luonlineeducation.in	
8.(a)	Each component of the fee, deposits and other charges payable by the learners admitted to such Higher Educational Institutions for pursuing a programme in online mode, and the other terms and conditions of such payment	Yes
8.(b)	The percentage of tuition fee and other charges refundable to a learner admitted in such Higher Educational Institutions in case such learner withdraws from such Higher Educational Institutions before or after completion of programme of study and the timewithin, and the manner in, which such refund shall be made to the learner	Yes
8.(c)	The number of seats approved in respect of each programme of online mode, which shall be in consonance with the resources	Yes
8.(d)	the conditions of eligibility including the minimum age of a learner in a particular programme of study, where so specified by the Higher Educational Institution	Yes
8.(e)	The minimum educational qualifications required for admission in programme(s) specified by the Commission or relevant statutory authority or councils, or by the Higher Educational Institution, where no such qualifying standards have been specified by any statutory authority	Yes
8.(f)	The process of admission and selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for	Yes

HEIID:**NameofHEI:****TypeofHEI:**

	admissiontoeachprogrammeofstudyandthe amountoffeetobepaidfortheadmissiontest	
8.(g)	Details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such member is employed on regular or contractual basis or any other	YES
8.(h)	Pay and other emoluments payable for each category of teachers and other employees	YES
8.(i)	Information in regard to physical and academic infrastructure and other facilities, including that of each of the learner support centres (for ODL programmes) and in particular the facilities accessible by learners on being admitted to the Higher Educational Institution	NA
8.(j)	Broad outline of the syllabus specified by the appropriate statutory body or by higher educational institution, as the case may be, for every programme of study	YES
8.(k)	Activity planner including all the academic activities to be carried out by the higher educational institution during the academic sessions	YES
9.	Higher Educational Institution shall publish information at sr. no. '8' above on its website, and the attention of the prospective learners and the general public shall be drawn to such publication on its website and Higher Educational Institution admission prospectus and the admission process shall necessarily be over within the time period mentioned	YES

HEIID:**NameofHEI:****TypeofHEI:**

	intheCommissionOrder	
10.	No Higher Educational Institution shall, directly or indirectly,demandorchargeoraccept,capitationfee or demand any donation, by way of consideration for admissiontoanyseatorseatsinaprogrammeof study conducted by it	YES
11.	No person shall, directly or indirectly, offer or pay capitation fee or give any donation, by way of consideration either in cash or kind or otherwise, for obtainingadmissiontoanyseatorseatsina programme in Online mode offered by a Higher Education Institution	YES
12.	No Higher Educational Institution, who has in its possession or custody, any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such HigherEducational Institution, shall refuse to return such degree,certificateawardorotherdocumentwitha viewtoinduceorcompelsuchpersontopayanyfee orfeesinrespectofanyprogrammeofstudywhich such person does not intend to pursue or avail any facilityinsuchHigherEducationalInstitution	YES
13.	In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in online mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentageoffeedepositedbysuchlearnerandwithin suchtimeasnotifiedbytheCommissionand mentionedintheprospectusofsuchHigher	YES

HEIID:

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	EducationalInstitution	
14.	NoHigherEducationalInstitutionshall,issueorpublish- (a) any advertisement for inducing learners for taking admission in the Higher Educational Institution,claiming to be recognised by the appropriate statutory authority or by the Commission where it is not so recognised; (b) any information, through advertisement or otherwiseinrespectofitsinfrastructureorits academic facilities or of its faculty or standard of instructionoracademicresearchperformance, which the Higher Educational Institution, or person authorisedtoissuesuchadvertisementonbehalfof theHigherEducationalInstitutionknowstobefalseor not basedonfactors tobemisleading	YES

8.2 Whether Higher Educational Institution provided the details of all International learners enrolled immediately after the beginning of the academic session to the Ministry of External Affairs, Ministry of Education and University GrantsCommission: Yes/NoNO

IfNo,reasonthereof:

HEIID:

NameofHEI:

TypeofHEI:

Part-IX:GrievanceRedressalMechanism

9.1 Compliancestatusof'GrievanceRedressalMechanism'-AsperAnnexure-Xof UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the mechanism put into place along with brief details of grievances received and actions taken thereof. Also mention that how the learners have been made aware about this mechanism.

HEI informs to the students about the **GrievanceRedressalMechanism** which is provided by the UGC -DEB.

9.2 DetailsofGrievancereceived

NumbersofGrievanceReceived	NumbersofGrievanceResolved
nil	nil

9.3 ComplaintHandlingMechanism

HEI shall mention the mechanism adopted for Complaint Handling Mechanism as per Regulations. Also, mention details of Nodal Officers.

Prof Kamal Kumar
Department of Political Science
University of Lucknow

9.4 DetailsofComplaints received fromUGC (DEB)

NumbersofComplaint Received	NumbersofComplaint Resolved	Whether Complaint was resolved within stipulated time i.e. 60 days? (yes/No)
0	0	-

Part-X:InnovativeandBestPractices

10.1 Innovationsintroducedduringacademicyear

1.SLMuploadedonUniversityWebsite.2. Art-of-state a studio is established for recording the video lectures and other activities.

10.2 BestPracticesoftheHEI

Remote access of e-library is given to the learners

10.3 DetailsofJobFairsconductedbytheHEI

NIL

10.4 SuccessStoriesofstudentsofOnlinemodeoftheHEI

First Batch First Semester is going on .

10.5 Initiativestakentowardsconversionofe-LMintoRegionalLanguages

Itis Being done continuously .

10.6 NumberofstudentsplacedthroughCampusPlacements

First Batch First Semester is going on . In their final semester student will be given chance.

10.7 DetailsofAlumniCellanditsactivity

First Batch First Semester is going on .

10.8 AnyotherInformation

NIL

HEI ID:

Name of HEI:

Type of HEI:

DECLARATION

I hereby declare that the information given above and in the enclosed documents is true, correct and nothing material has been concealed therein. In case information provided is found to be contrary to the fact, it will result in cancellation of recognition to offer ODL programmes, along with initiation of action as per provision of the UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.

Signature of the Director: *Rishabh*
Name: *Rishabh Bhargava*
Seal:
Date: *29.08.2024*
Director
Lucknow University Centre
For Online & Distance Education
University of Lucknow
Lucknow

Signature of the Registrar:
Name: *Neel*
Seal: *vidya*
Date: *29.08.2024*
REGISTRAR
Lucknow University
Lucknow

Note: Kindly take the print out of dully filled CIQA report and submit it to UGC DEB office (after getting it approved by Statutory Authorities of the HEI) and upload the same on HEI's website also. Please refer provisions regarding CIQA mentioned in UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.